

# Qubo

A Hero Group Venture

# The QBOOK Video Doorbell



**Visit our YouTube page and  
watch the how-to videos for  
more information.**



# Contents

1. Meet Qubo
2. What's in the box?
3. Let's take a closer look
4. What will you need?
5. Let's get started
6. Choose a location
7. Do's and Don'ts
8. Safety Guidelines
9. Support

# Meet QUBO Video Doorbell

*Knock knock. Who's there? Oh, I don't know! Could it be the food I ordered? A neighbor wanting to come for a chat? Perhaps an intruder or a thief?*

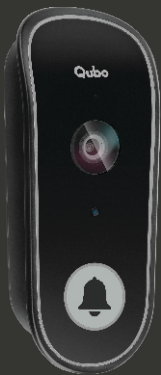
*Don't worry! The Qubo Video Doorbell has got you covered. Know who's at the door at any time, day or night, chat with them over a video or audio call or leave a voice message when you aren't around. With artificial intelligence-powered features, the Qubo Video Doorbell will add convenience to your life and help provide that extra layer of security to your home.*

*All with this little yet powerful, smart companion.*



# What's in the BOX?

1. Video Doorbell
2. Mounting Plate
3. Adapter & Cable
4. Screws & Anchors (4)
5. Wedge
6. Chime Bell
7. AAA Batteries



Video Doorbell



Mounting Plate



Chime Bell



Adapter & Cable



Wall Anchors



Wedge



Wall Screws



AAA Batteries

# Let's take a closer LOOK



\*Disclaimer: SD Card Slot and Reset Pinhole are on the bottom side of the device (inside back cover of the Video Doorbell)



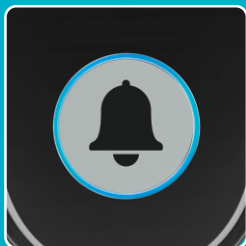
# LED states

Continuously Blinking:  
Device setup for the first  
time or Device reset



LED Rotating Continuously:  
Device setup successfully

LED Glowing:  
Person detection or  
two-way call in progress



# What will you NEED?

## Wi-Fi Network

- 2.4 GHz Wi-Fi (802.11 b/g/n) network
- Greater than 2 Mbps network upload speed

## iOS

- iOS 11 or higher

## Android

- Android 8.1 or higher

## Power

- 110V - 240V



# Let's get STARTED

## Step 1

Install the Qubo Video Doorbell by following the instructions in our how-to video on YouTube.

## Step 2

Download the Qubo App from Google Play or Apple App Store by scanning the QR Code below.



## Step 3

Create an account on the Qubo App and follow the instructions to get started.

*If you are an existing Qubo user, you can simply go to Add Device on the Qubo App.*

Step 1



Step 2

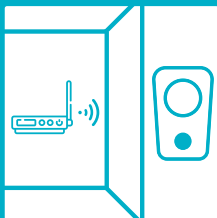


Step 3

It is highly recommended to set up the camera before mounting it.

# Choose a Location

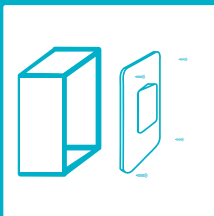
Avoid direct sunlight.  
Qubo Video Doorbell is designed to operate between 0°C to 45°C.



Keep it in range of your router.

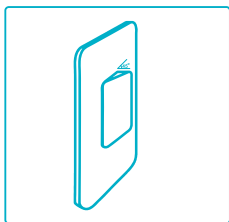
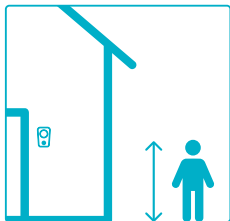
Install the Qubo Video Doorbell in range of your Wi-Fi network.

Remove your Current Doorbell.  
Install the Qubo Video Doorbell on the mounting plate.



# Do's and Don'ts

Mount the Video Doorbell between 1.2 to 1.5 meters from the ground to get a better view of visitors.



Use the wedge to angle the device for an optimum viewing angle.

Is a pole, plant or porch light blocking the view? It might interfere with the Video Doorbell's view.



\*Disclaimer: Turn off person or motion detection from the Qubo App if there is a lot of movement in front of your door to avoid excessive notifications.

# Safety Guidelines

Use responsibly. Read all instructions and safety information before use.

 Failure to follow these Safety Instructions could result in fire, electric shock, other injury or damage.

- Do not immerse the device in any kind of liquid.
- Do not attempt to dry the device using an external heat source such as a microwave oven or a hair dryer.
- Clean the device with a dry soft cloth. Do not use abrasive or harsh chemicals.
- Keep the device and all its components out of reach of children and pets.
- Do not expose the device to steam or extreme temperatures. The safe operating temperature for this device is between 0°C and 45°C. Keep the device out of direct sunlight.
- Only use the power adapter and cable included with the device. If the power adapter or cable appear to be damaged, stop using it immediately and contact Qubo Customer Care.



- Install the device in accordance to the building and city code.
- All Qubo products and services are meant for ages 18 and above.
- This device is meant to be used as a monitoring device for personal use only. This is not intended to be used as a safety product.
- This device does not alert, signal or trigger any kind of response via a panic button or siren.
- This device is intended for non-time critical control and management of data and property.
- Our products and services will require certain input parameters to perform hassle free; including but not limited to an active internet connection and live power supply.
- Users are solely liable for storing and managing the data and information that is stored on the device or via services. We are not responsible for the loss or management of such data.
- Do not touch the device or wires connected to the device during lightning.

# Support

In case you need further help setting up this device:

- Visit the support section on our website ([www.quboworld.com](http://www.quboworld.com)) and download the detailed user manual.
- Visit our YouTube page and watch the How-To videos.
- Contact Qubo Customer Care centre at 1800-572-5757.

## Disclaimers

1. For optimal performance, the device requires a Wi-Fi upload speed of more than 2 Mbps.
2. Hero Electronix Pvt. Ltd. reserves the right to make changes to existing services without prior notice, at its sole discretion.
3. Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
4. All related logos are trademarks of Hero Electronix Pvt. Ltd.
5. Certain features may not be available at the time of launch.



# WARRANTY CARD

Limited Warranty Statement



Thank you for selecting the Qubo Video Doorbell by Hero Electronix Pvt. Ltd.

**NOTE:** This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

## IMPORTANT

Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Video Doorbell, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Adaptor	6 months from the date of purchase	
Cable	6 months from the date of purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the Device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

## Instructions:

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which the owner will have to bear all the cost.

### This limited warranty does not cover the following: (Collectively Ineligible Products)

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User Guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake or hurricane.
- (iii) Errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like the mounting plate and angle wedge.

### Correct disposal of the product

In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.



For all product related complaints/assistance, please contact  
Hero Electronix Pvt. Ltd. 503, 5<sup>th</sup> Floor Rectangle 1,  
D-4, Saket District Center, New Delhi - 110017  
Email us at: [support@quboworld.com](mailto:support@quboworld.com) | Toll Free - 1800-572-5757

[www.quboworld.com](http://www.quboworld.com)

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Connected Smart Devices from



**Hero  
Electronix**

**Hero Electronix Pvt Ltd.**

503, Rectangle - 1, D-4, Saket District Centre,  
New Delhi - 110017

[www.quboworld.com](http://www.quboworld.com)

[helpdesk@quboworld.com](mailto:helpdesk@quboworld.com)

**1800-572-5757**

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