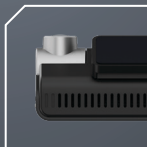


Qubo

A **Hero**
Group Venture

The QBOOK

Qubo Dashcam Pro 3K



Product Introduction

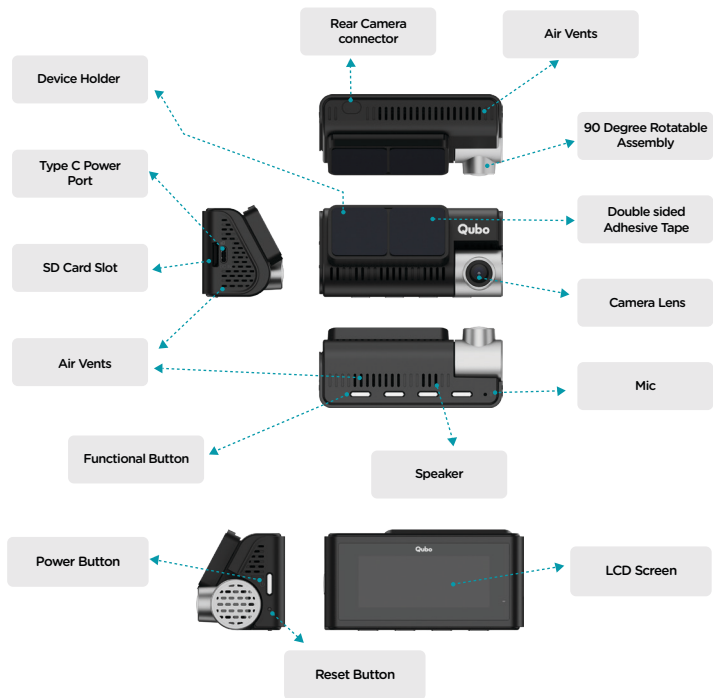
A smart camera for your car to record events on the road in 3K resolution.



Dashcam Pro 3K



Product Introduction



Note: The pictures of products, accessories and user interface in this manual are all schematic diagrams and are for reference only. The actual product styles and functions may be updated or upgraded with each version.

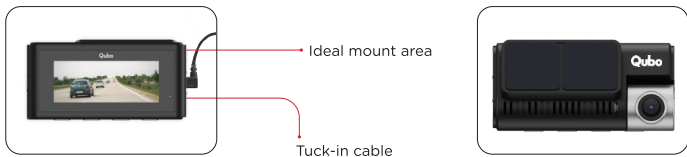
Product Specifications & Packaging Contents

Model number	: HCA05
Front Cam	: 2592 x 1944
Rear Cam	: 1920 x 1080P
Extended Storage	: MicroSD card, upto 1TB,
Recommended SD Cards	: C10, U3, V30, 4K UHDS D cards, Not included in package
Wi-Fi	: IEEE 802.11 b/g/n 2.4GHz

In Box Items:

1. Dashcam Pro 3K with double sided adhesive tape.
2. Rear camera with double sided adhesive tape.
3. 3.5m USB cable for front camera.
4. 7m Micro USB cable for rear camera.
5. A car charger.
6. Additional double sided adhesive tapes.
7. Installation pry tool.

Installation Process



1. Ensure the windshield area for Dashcam installation is clean.
2. Peel off the protective film from the double-sided adhesive and affix it on the windshield, ensuring an unobstructed driver's view and a proper front orientation.
3. Use the installation tool/pry tool, to attach the USB cable to the Dashcam. Tuck the cable neatly by lifting the windshield/molding.
4. Connect the Dashcam to the power adaptor and plug it into the car's 12v charger socket.
5. Insert a class 10 or above SD card into the dashcam's SD card slot for proper functionality.
6. Turn on the car ignition and confirm the Dashcam's readiness by checking for a red LED indication. Once ready, follow the app setup instructions after downloading it.

Note: It's recommended to install the Dashcam first and then mount it on the windshield for your convenience.

App Download Instructions

Step 1.

Search for Qubo Pro on either the Google Play Store or the App Store or simply scan the QR Card below.



App Link - <https://bit.ly/3Pjsl2n>

Step 2.

Download the Qubo Pro App and log in if you're already a registered user. If not, sign up for an account.

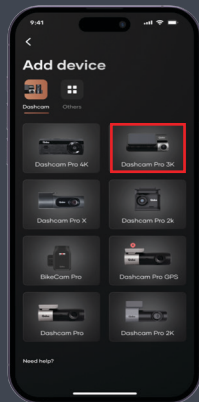
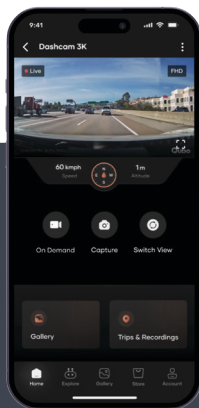
Step 3.

Open the app and select Dashcam Pro 3K from the list of available devices.

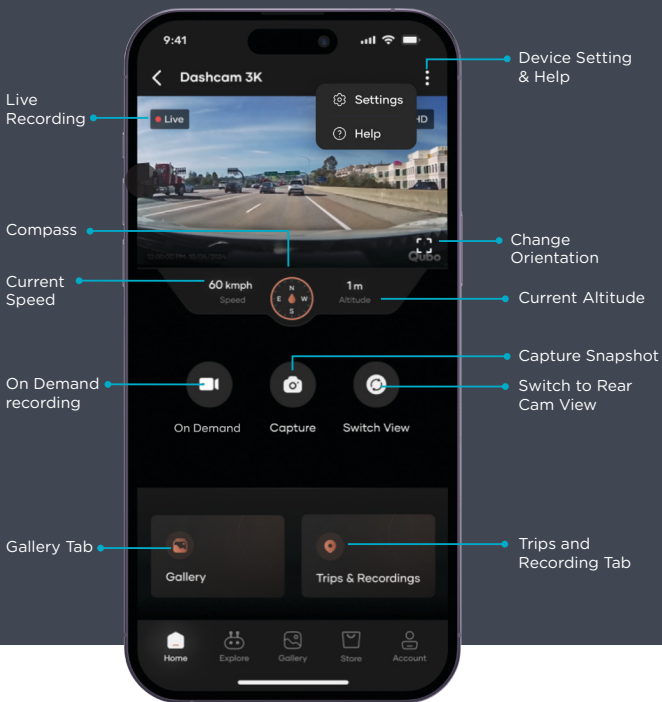
The app will initiate an automatic search for accessible Wi-Fi hotspots. Choose the desired Dashcam, and it will connect automatically. If necessary, provide the required details as follows.

Default Wi-Fi Name : Qubo_DashCAM_XXXXXXX
Default Password : 12345678

(Note: During the Installation of the device you will be asked to change your Default Device Wi-Fi Name and Password. Kindly do so for your device's security.



App Screen Attributes



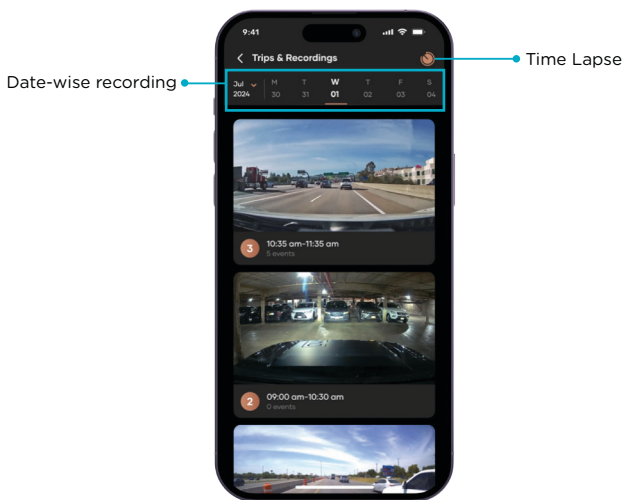
Settings Screen

Attributes

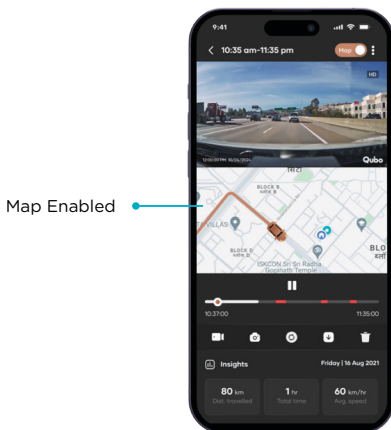
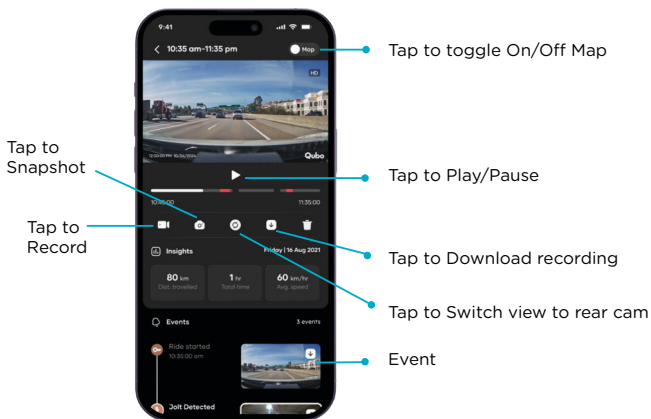


Recording Access Options

After clicking on Trips & Recordings, you'll get all recordings sorted Date wise and tapping on it will open/play that recording



You can play/download/capture screenshots. Events are mentioned below and are in RED color on Recording bar



Reset Key

This key reboots the device. Please reboot the device if the Device hangs or functions abnormally .

Power Button Functionality

Function	Action
Display On	Press Once Power Key
Display Off	Press Once Power Key
Factory Reset	Long press Power Key& Hold for 10 Sec till the LED stops Blinking

Function Keys

Function	Action
SD Card Format	a) Press any Function key for enabling key functionality b) Press Function Key 4(Settings) c) Press Function Key 2 or 3 to move towards Format SD card option d) Press Function Key 4 to confirm Format SD card Press Function Key 4 for final confirmation
Switch from Front to Rear & Vice Versa	To Switch between rear and front camera view on device screen use function key 1
Sleep Mode	For Sleep mode a) Press function key 2 and Function key 4 for confirmation
Device Speaker Mute/Unmute	Press Function Key 3
Setting Options	Press Function Key 4
Left/right movement	User Function Key 2/3

LED Behavior

Situation	LED Behaviour
Only two LED's are present.	Red and Green.
Device is ready for set-up.	When Power supply is given at first Red LED will show on dashcam later stable Green LED for few seconds, 2 times green LED will blink later continuously Red Led will Blink until device got commissioned.
Commissioning without SD Card	Audio Cue will play later Red LED will blink continuously.
Commissioning with SD Card	Audio Cue will play later Stable Green LED will be showing on dashcam .
In parking mode.	Green LED will blink Continuously.
For Jolt.	Red LED will Blink for 5 seconds later stable green LED will be showing on dashcam.
Rear Camera Connected	Audio cue will play and green led will blink and device will restart and then stable green LED will be showing on dashcam.
Rear Camera Removed	Audio cue will play and then Red LED will blink for few seconds and then stable Green LED will be showing on dashcam.
For Reboot.	Red LED will Blink for few seconds later stable green led will be showing on dashcam.
Software Upgrade Via SD Card.	Stable Green LED will be showing on dashcam.
Software Upgrade Via OTA.	Audio Cue Will play and device will restart, then stable Green LED will be showing on dashcam.
Formating SD Card.	Audio Cue will play No LED behaviour will be showing on Dashcam.
Device Factory reset.	Audio Cue will play later Red LED will Blink Continuously.

Display Screen Status



Safety

Precautions

1. Qubo Smart Dashcam Pro GPS records videos of outside moving vehicles. It can't protect drivers and passengers from any accidents. We shall not take any responsibility if the user gets involved in any traffic accident and/or bear any loss due to product failure, information loss, or product operation.

2. Due to differences in vehicle type, driving preferences, the environment, and other differences, parts of the product or the whole product may not work normally in some circumstances. The device may not record normally due to loss of power source, abnormal temperatures and/or humidity, collisions, damage to the Micro SD card, and other reasons. We do not guarantee that all the recorded videos will be saved completely in any given situation. The images recorded by this product are for reference only.

3. Install the product correctly. Do not block the driver's vision. Do not obstruct the air bag. Keep the product at least 20cm away from the driver and passengers. Incorrect installation of the product may cause product failure and injury.

4. Keep this product away from strong magnetic fields to avoid damage.

5. Do not insert or pull out the Micro SD card when the product is working to avoid damaging the Micro SD card.

6. Use a Micro SD card with storage capacity between 16GB and 256GB, and reading and writing speed not lower than Class10. Format the Micro SD card before using it.

7. Micro SD card may be damaged after repetitive use. Replace Micro SD cards in time to maintain proper recording.

We shall not bear any responsibility caused by failed Micro SD cards.

8. . The product can record and save footage of traffic accidents, but we do not guarantee all accident footage can be recorded and saved.

9. Do not use this product in temperatures higher than 65° C or lower than -5° C.

10. Do not shake or press the product. Strong impact or shaking may cause irreparable damage to the product.

11. Do not clean this product by chemical solvents or cleansers.

12. Use this product within the scope of the law.

13. Avoid chemical cleansers and solvent that can damage plastic components. You should clean the camera lens regularly to improve the quality of recorded video. Wipe the lens with a non-scratch lens cloth, optionally dampened with isopropyl alcohol. Allow the lens to air dry.

Troubleshooting

My camera feels warm while it is operating.

It is normal for the camera to feel warm during typical use, especially while it is recording high-resolution video or transmitting a Wi-Fi signal.

My memory card has degraded and needs to be replaced

All micro SD memory cards wear out after they are overwritten a large number of times. Periodically formatting the card can extend the useful life and improve performance. Because the Qubo Dashcam Pro GPS records continuously, you may need to replace the memory card periodically. Your device detects memory card errors automatically and alerts you when it is time to format or replace your memory card.

You can take these actions to help extend the useful life of the memory card.

- Format the memory card at least one time every six months
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Turn off the device when your vehicle is not in use
- If your device is not connected to an ignition- switched vehicle power outlet, you should turn off the device when your vehicle is not in use to prevent the Qubo Dashcam Pro GPS from recording unneeded footage. Transfer saved video footage to a computer. The memory card lasts longer when more free space is available on the card
- Use a memory card with a higher storage capacity
- Because higher-capacity memory cards are overwritten less frequently, they usually last longer

- Use a high-quality memory card with a speed rating of class 10 or higher
- Purchase your replacement memory card from a high-quality manufacturer and a reputable vendor

My video recordings are blurry

- Clean the camera lens
- Clean the windshield in front of the camera
- Verify the area of the windshield in front of the camera is cleared by the windshield wipers, and move the device, if necessary

My video recordings are choppy or incomplete

- For the best camera and video results, use a high-quality memory card with a speed rating of class 10 or higher. A slower memory card may not record video quickly enough
- If you are viewing videos on your smartphone using a wireless connection to the camera, try viewing them in another location with less wireless interference, or try transferring videos to the smartphone
- Transfer important recordings to a computer or smartphone, and format the memory card
- If the device displays a memory card error alert, first try formatting the memory card and then, if necessary, replace the memory card
- Update your device to the latest software

My Dashcam does not connect with the App when my phone is connected with Wireless Apple Car Play/ Android Auto

Wireless Apple Car Play/ Android Auto also connect to your phone through a Wi-Fi hotspot. Hence, please disconnect them temporarily while connecting your phone to dashcam to set up or view/download videos from the dashcam. Please note that your dashcam records when the car's ignition is on even if your phone is not connected to the dashcam.

Parking Mode feature is not working

For Parking Mode feature to work you will need a separate Hardwiring Kit which will be connected with the Fuse Box of the Car. You can purchase it separately from the market.



**For more queries,
please scan the QR Code**

LIMITED WARRANTY

Statement

Thank you for selecting the Qubo Dashcam Pro GPS by Hero Electronix.

NOTE : This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

IMPORTANT : Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Dashcam Pro GPS, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of Purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Car Charger / Cables	6 months from the date of Purchase	
Hardwiring Kit (If Applicable)	6 months from the date of Purchase	
RTC Battery	6 months from the date of Purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either

(i) repair the device free of cost with either new or refurbished parts, or
(ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.
This limited warranty is only valid in India.

Instructions

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which owner will have to bear all the cost.

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING (COLLECTIVELY INELIGIBLE PRODUCTS)

- (i) If the warranty seal on the Device is broken.
- (ii) Devices that have been subjected to: (a) modifications, alterations, tampering or improper maintenance and repair (b) handling, storage, installation, testing or use not in accordance with any User guide, Placement guidelines, other instructions provided by HERO Electronix (c) abuse or misuse of the product. (d) breakdown, fluctuations, or interruptions in electrical power or the telecommunication network; or (e) Acts of God, including but not limited to lighting, flood, tornado, earthquake or hurricane.
- (iii) errors and damages caused by: (a) liquid ingress, or spilled food, or physical abuse, or normal wear and tear, (b) use of or being connected to any accessory which was not supplied or authorised by HERO Electronix.
- (iv) Plastic components like front or back covers plus rubber components.
- (v) Physical or cosmetic damage to Silicon cover

CORRECT DISPOSAL OF THE PRODUCT



In case you need to dispose of this device at any time in the future, please contact our toll-free helpline. To facilitate effective utilisation of resources, we will arrange the disposal of this device as per the prevailing laws. Please note that electrical products should not be disposed of with household waste.

FOR ALL PRODUCT RELATED COMPLAINTS/ASSISTANCE, PLEASE CONTACT

Hero Electronix Pvt. Ltd. 503, 5th Floor Rectangle 1,
D4, Saket District Center, New Delhi - 110017

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