

Qubo

A Hero Group Venture

The QBOOK

Video Doorbell Pro



Meet QUBO

Video Doorbell Pro

Knock knock. Who's there? Oh, I don't know! Could it be the food I ordered? A neighbor wanting to come for a chat? Perhaps an intruder or a thief?

Don't worry! The Qubo Video Doorbell Pro has got you covered. Know who's at the door at any time, day or night, chat with them over a video or audio call or leave a voice message when you aren't around. With artificial intelligence-powered features, the Qubo Video Doorbell Pro will add convenience to your life and help provide that extra layer of security to your home.

All with this little yet powerful, smart companion.

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What's in the BOX?



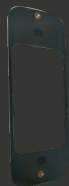
Video Doorbell Pro



Mounting Plate



AC Powered Chime Unit



wedge



Adapter & Cable



Wall Screws



Wall Anchors

Let's take a closer LOOK



LED states



VDB PRO

LED Behaviour

Situation	Behaviour
Power On	IR LEDs blink for one time and then Ring LED Glow for 18 seconds.
Ready for commission	Red LED blinking continuously - (Multicolor LED Light)
If commission is not initiated from mobile for long time	Red LED blinking continuously- (Multicolor LED Light)
Factory Reset Initiated	IR LEDs blink for one time and then Ring LED Glow for 18 seconds. (Multicolor LED Light)
Factory Reset completed	RED LED Blinking continuously (Multicolor LED Light)
Format SD card	IR LEDs blink for one time and then Ring LED Glow for 18 seconds.
Motion or person detected by VDB	Ring LED Glow.
Trying to connect with internet	Ring LED blinking.
Open the Lock	Blue LED blink 3 times. (Multicolor LED Light)

What will you **NEED?**

Wi-Fi Network

- 2.4 GHz Wi-Fi (802.11 b/g/n) network and or
- 5 GHz Wi-Fi network
- Greater than 2 Mbps network upload speed
- LAN or POE for power and Internet

iOS

- iOS 11 or higher

Android

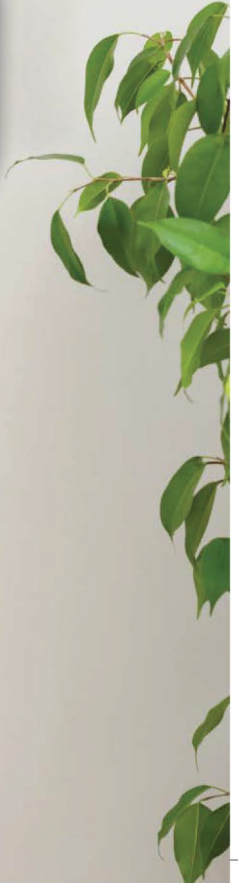
- Android 8.1 or higher

Power

- 110V - 220V

SD Card

- C10, U3, V30, 4K UHD cards are applicable



Let's get STARTED

Step 1

Install the Qubo Video Door Bell Pro.

Step 2

Download the Qubo App from Google Play or Apple App Store by clicking the below link

<https://www.quboworld.com/apps>

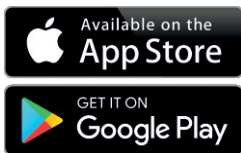


Step 3

Create an account on the Qubo App and follow the instructions to get started.

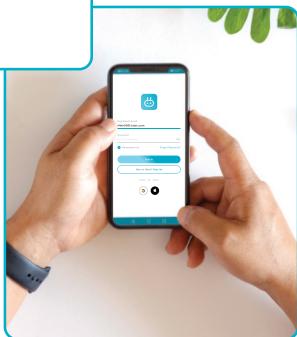
If you are an existing Qubo user, you can simply go to Add Device on the Qubo App.

Step 1



Step 2

Step 3

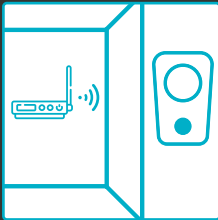


It is highly recommended to set up the camera before mounting it.

Choose a Location

Try to minimize exposure to direct sunlight.

Qubo Video Door Bell Pro is designed to operate between 0°C to 45°C.

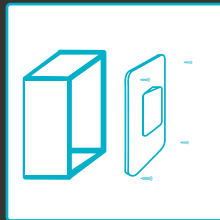


Keep it in range of your router or install it through LAN

Install the Qubo Video Door Bell Pro in range of your Wi-Fi network, You can also install the camera through LAN Cable

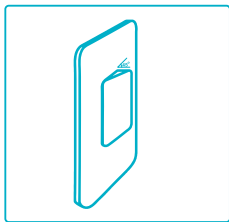
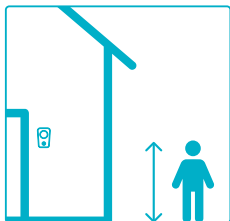
Remove your Current Doorbell.

Install the qubo doorbell on the mounting plate



Do's and Don'ts

Mount the Video Doorbell Pro between 1.2 to 1.5 meters from the ground to get a better view of visitors.



Use the wedge to angle the device for an optimum viewing angle.

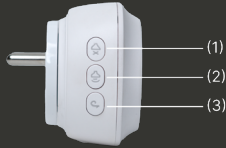
Is a pole, plant or porch light blocking the view? It might interfere with the Video Doorbell Pro view.



*Disclaimer: Turn off person or motion detection from the Qubo App if there is a lot of movement in front of your door to avoid excessive notifications.

AC Powered Chime Information

1. Mute
2. Volume Control
3. Melody Selection



4. Speaker
5. Plug



Installation & Pairing

1. Plug the Chime Unit into a power outlet.
2. Press Volume Control key (2) for 3 seconds, and you'll hear a beep sound, with LED on.
3. Press the Push button of your Video Doorbell Pro within 15 seconds.
4. Chime Unit is paired successful.
5. In case you miss to press the push button of video doorbell pro within 15 seconds. You wont be hearing any melody. Pairing is unsuccessful. Repeat step 2.



Safety Guidelines

Use responsibly. Read all instructions and safety information before use.

 Failure to follow these Safety Instructions could result in fire, electric shock, other injury or damage.

- Do not immerse the device in any kind of liquid.
- Do not attempt to dry the device using an external heat source such as a microwave oven or a hair dryer.
- Clean the device with a dry soft cloth. Do not use abrasive or harsh chemicals.
- Keep the device and all its components out of reach of children and pets.
- Do not expose the device to steam or extreme temperatures. The safe operating temperature for this device is between 0°C and 45°C. Keep the device out of direct sunlight.
- Only use the power adapter and cable included with the device. If the power adapter or cable appear to be damaged, stop using it immediately and contact Qubo Customer Care.

- Install the device in accordance to the building and city code.
- All Qubo products and services are meant for ages 18 and above.
- This device is meant to be used as a monitoring device for personal use only. This is not intended to be used as a safety product.
- This device does not alert, signal or trigger any kind of response via a panic button or siren.
- This device is intended for non-time critical control and management of data and property.
- Our products and services will require certain input parameters to perform hassle free; including but not limited to an active internet connection and live power supply.
- Users are solely liable for storing and managing the data and information that is stored on the device or via services. We are not responsible for the loss or management of such data.
- Do not touch the device or wires connected to the device during lightning.

Support

In case you need further help setting up this device:

- Visit the support section on our website (www.quboworld.com) and download the detailed user manual.
- To watch a step-by-step setup guide, visit our YouTube page.
- Contact Qubo Customer Care center at 1800-572-5757.

Disclaimers

1. For optimal performance, the device requires a Wi-Fi upload speed of more than 2 Mbps.
2. Hero Electronix Pvt. Ltd. reserves the right to make changes to existing services without prior notice, at its sole discretion.
3. Images used are for reference purpose only. Actual product might vary in terms of colour and composition.
4. All related logos are trademarks of Hero Electronix Pvt. Ltd.
5. Certain features may not be available at the time of launch.



WARRANTY CARD

Limited Warranty



Statement

Thank you for selecting the Qubo Video Door Bell Pro by Hero Electronix.

NOTE: This is a simplified and concatenated version of the standard warranty terms and conditions. For the complete warranty terms and conditions, please refer to the website link given at the end of the document. Alternatively, you can reach out to our toll free helpline number to know about the same.

IMPORTANT

Please retain your receipt as proof of purchase.

HERO Electronix Private Limited warrants to the owner of the Qubo Video Door Bell Pro, (henceforth referred as Device) that the Device will be free of defects in material and workmanship for a period as mentioned below.

Item	Warranty Period	Scope of Warranty
Device	1 year from the date of purchase	This warranty covers only the defects in products arising from manufacturing or faulty workmanship.
Adaptor with Cable	6 months from the date of purchase	
Chime warranty	6 months from the date of purchase	

During this warranty period, if any defect arises in the Device, HERO Electronix will, at its sole discretion, either (i) repair the Device free of cost with either new or refurbished parts, or (ii) replace the Device with a new or refurbished Device that is equivalent to the Device to be replaced. This limited warranty applies to any repair, replacement part or replacement device for the remainder of the original warranty period or for 90 (Ninety) days, whichever period is longer.

This limited warranty is non-transferable.

This limited warranty is only valid in India.

Instructions:

For specific instructions about how to obtain warranty services for your Device, please contact our toll-free helpline. In general, you will need to deliver the Device in either its original packing or in equally protective packing to the address specified by Customer Service. HERO Electronix will bear all the cost of the return shipping to the owner except with respect to any Ineligible Product (defined below), for which the owner will have to bear all the cost.

Connected Smart Devices from



**Hero
Electronix**

Hero Electronix Pvt Ltd.

503, Rectangle - 1, D-4, Saket District Centre,
New Delhi - 110017

www.quboworld.com

helpdesk@quboworld.com

1800-572-5757

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